

Code of Ethics

Rules of conduct for members of the association

Content

- Ethic rules between Members of EAASI
 - Competition related rules
 - Desired behaviour between members
- Ethic rules towards Customers
 - Desired behaviour when handling projects
- Company internal ethic rules
- Communication and behaviour inside a member company

Pre-amble

EAASI supports companies who are commercially creative and generate funds from commercial cycles driven by supply and demand in open marketplaces. We reject governmental competition, be it directly by replacing private activities in our field of work by governmentally funded actors, or indirectly by distorting competition through targeted national funding or market protection that benefits only national companies. Our members do not accept this type of behaviour in their own or other members' activities.

Ethic rules between Members

- Members will compete under a spirit of mutual respect
- Members will behave fairly towards each other
- Members will make efforts not to harm the market
- Members will not damage each others reputation
- Members will support each other in building and extending their joint market
- Members will not accept unfair competition
- Members will endeavour to inform each other prior to the engagement of an employee of another member
- Members will avoid unlawful aggressive strategies when trying to access a new market
- Members will support other members with urgent or emergency situations applying fair tariffs

Ethic rules towards Customers

- Members will receive customer requirements with respect.
- Members will identify possible ambiguities and / or contradictions in customer requirements and obtain the necessary clarifications.
- Members will make every effort to meet contractual obligations in terms of quality, quantity, and delivery time.
- Members will raise customer awareness for contract-award criteria with a good balance between quality and price. They will maintain fair remuneration for high-quality products.
- Members will communicate honestly, openly and on time in all project phases.

Company internal ethic rules

- Members will carefully estimate all efforts needed for successful project execution.
- Members will always strive for optimal and unbiased decisions by weighing up competing requirements and/or contracts.
- Members will engage the necessary resources - well-trained, experienced and highly motivated staff.
- Members will maintain continuous education of employees.
- Members will define guidelines for information flow.
- Members will use high-quality equipment:
 - well-maintained and reliable aircraft,
 - proven and calibrated sensor systems,
 - and high-performance processing facilities.
- Members will design effective and efficient workflows for all relevant project phases.
- Members will establish quality control as a permanent process during project execution.
- Members will track potential risks and prevent bottlenecks by ensuring sufficient backup of human resources and technical equipment.
- Members will always aim to achieve the optimal workload for the available capacity and avoid overbooking.
- Members will determine coherent estimates of the time needed for each project phase including preparation- and permission tasks. Include safety buffers to keep specified deadlines.
- Members will keep the environmental impact as small as possible.